

Consultation & Emergency Services

MieCo

You can talk to us about your problems. It is free of charge.

- ① Call **080-3300-8077**
- ② Say your preferred language in Japanese.
- ③ Start your consultation.

Monday ~ Friday
9:00 ~ 16:00

▼ Supported Languages



English	한국어	Português	Filipino	ภาษาไทย
中文	Tiếng Việt	Español	Bahasa Indonesia	नेपाली भाषा



Fire / Ambulance

You can call in foreign languages. ※Not available in some areas

- ① Call **119**
- ② State your country and language in Japanese.
- ③ You will be connected with an interpreter.



▼Main Supported Languages (Available in 22 languages total)

English	Français	Tiếng Việt	မြန်မာဘာသာစကား	नेपाली भाषा	русский язык	සිංහල
中文	Español	ភាសាខ្មែរ	Tagalog	Монгол хэл	Deutsch	हिंदी
한국어	Português	ภาษาไทย	Indonesia	Bahasa Melayu	italiano	etc.

Official Websites

Yokkaichi City

English	中文	한국어
Português	Español	Tiếng Việt



Komono Town

English	简体中文	ภาษาไทย	Português	Español
한국어	繁体中文	සිංහල	Tiếng Việt	Indonesia



Kawagoe Town

English	中文
한국어	Tiếng Việt



Asahi Town

English	中文	한국어
Português	Español	Tiếng Việt



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For Foreign Residents

Disaster Prevention Pamphlet

じしん
地震
Earthquake

The ground shakes.
Buildings are destroyed.
Objects fall down.



つなみ
津波
Tsunami

Large waves come after
an earthquake.
Buildings are destroyed.



おおあめ
大雨
Heavy Rain

It rains heavily.
Streets flood with water.
Rivers overflow.



どしゃさいがい
土砂災害
Landslides

Caused by earthquakes
or heavy rain.
Mountains collapse.
Rocks and muddy water
flow down.



What to do during an Earthquake

Earthquake
Occurs

- Protect your head and body under a desk or table.



After the
shaking stops

- Check if your current location is safe.
- Check if a tsunami is coming or if buildings are collapsing.
- A fire is nearby
- You are near the sea
- You are near a cliff

The area around
your house is safe

Flee to an Emergency Evacuation Site
or a Tsunami Evacuation Site.

Stay at home

Where to Evacuate

ひなんばしょ
避難場所
Emergency
Evacuation Site



つなみひなんばしょ
津波避難場所
Tsunami
Evacuation Site



ひなんじょ
避難所
Evacuation Shelter



- The first place to flee when a disaster occurs.
- Wide areas such as parks or schools.
- A place to escape from a tsunami.
- High-rise buildings, etc.
- People who cannot live in their homes due to a disaster gather here.
- You can receive food, water and blankets here.



Check the Hazard Map



- You can find evacuation sites and hazard maps through the app.
- You can view various information regarding disasters and weather.

【Supported Languages】

English 簡体中文 Português Tiếng Việt
한국어 Tagalog Español

▼ Download here



For iPhone



For Android

What is an Evacuation Shelter like?

What is an Evacuation Shelter?

- A place to live when you cannot stay at home due to a disaster.
- Anyone can use it. It is free of charge.
- You can receive food, water, blankets, etc.



Life at the Shelter

- Go to the reception desk upon arrival.
- Please follow the rules and manners in the evacuation center.
- Check the bulletin board for new information.
- If you have questions, ask the staff at the reception.



Preparing for Evacuation

- When a disaster occurs, electricity, gas, and water services may stop.
- Food and water quickly sell out at supermarkets.
- Keep essential items in a bag so you can evacuate quickly.

- ☐ Toothbrush
- ☐ First-aid kit (Medicine)
- ☐ Masks

- ☐ Cash
- ☐ Pen and Notebook
- ☐ ID (Residence Card)

- ☐ Portable toilet
- ☐ Underwear
- ☐ Towels



- ☐ Helmet
- ☐ Work gloves
- ☐ Flashlight
- ☐ Batteries (Power bank)



- ☐ Plastic bags
- ☐ Wet wipes
- ☐ Raincoat



- ☐ Food
- ☐ Water

Useful Japanese for Disasters

ひなん 避難	Evacuation	Fleeing to a safe place.
よしん 余震	Aftershock	Smaller earthquakes that happen after a big one.
しんすい 浸水	Flooding	The roads will be flooded. Water enters the house.
はんらん 氾濫	Overflow	Water overflows from a river.
はつれい 発令	Announcement	An official notice has been issued.
ていでん 停電	Power Outage	Electricity is unavailable.
だんすい 断水	Water Outage	Water is unavailable.
ふっきゅう 復旧	Restoration	Utilities like electricity are working again.
きゅうすいじょ 給水所	Water Station	A place where you can get drinking water.
た だ 炊き出し	Soup Kitchen	Food provided at evacuation shelters, etc.

